

CAREER OPPORTUNITY

SERVICE TECHNICIAN – M&E

JOB SUMMARY

To service and repair equipment in accordance with mutually agreed upon internal and external customer requirements, in a timely and effective manner.

EDUCATION

1. Mechanical Engineering Technician Diploma.
2. Breathing Air compressors Training.

EXPERIENCE

1. A minimum of five (5) years' experience in a similar work environment.
2. Experience working with rotating equipment (compressors, pumps, engines).
3. Or any combination of qualification and experience.

COMPETENCIES

1. Basic industrial electrical skills.
2. Good interpersonal, organizational and communication skills.
3. Good analytical and problem-solving capabilities.
4. Excellent trouble-shooting techniques.
5. Computer literacy.
6. A valid driver's permit.
7. Knowledge in conducting job risk and job safety assessments.
8. A valid PLEA passport would be an asset.
9. An equivalent combination of education and experience will also be considered.

FUNCTIONS, DUTIES AND RESPONSIBILITIES:

1. Establishes and maintains relationships with customers.
2. Adheres to customer requirements in the areas of quality, reliability, consistency of service and deadlines.
3. Keeps customers informed of work-in-progress and work status at all stages of the job.
4. Supervises the installation and commissioning of jobs on customers' site required.
5. Collects data on assigned jobs, verifies and seeks additional data at customer's site.
6. Conducts visual inspection of equipment.
7. Conducts field tests.
8. Disassembles, cleans and inspects equipment.
9. Informs customer of finding and available options.
10. Evaluates equipment against O.E.M specification.
11. Keeps department/unit manager/supervisor and customer informed of findings.
12. Replaces components as per approved quotation and in accordance with O.E.M specification.
13. Tests equipment performance characteristics and troubleshoots further as required.
14. Deliver, installs and tests equipment at customers' site.
15. Ensure that customer signs all documentation to complete job.
16. Maintains knowledge, awareness and compliance of all Human Resources; resource; quality; health, safety and environment policies and procedures.
17. Report and record corrective/preventive actions.
18. Services and maintains equipment typical with best practices related to companies' products and services.
19. Any other related duties as assigned.

ACCOUNTABILITY

The Service Technician will report to the Coordinator – Electrical Services and the Head of Mechanical & Electrical Division.

Applications must be emailed to talent@roscopro.com by Monday 21st July, 2025 or hand delivered directly to the office of the HRM; Point Lisas location.
Please include email Subject: **SERVICE TECHNICIAN – M&E**